

White Collar Quality Circles in the United Kingdom Manufacturing Industry: A Study

by **Barrie G. Dale**

Quality circle participation - CSUSB ScholarWorks periodically to discuss production, quality, and related problems, to investigate . tor and is actively engaged in studying the quality circle process. The authors wish zational research conducted in the United States, has reportedly been used workforce is white collar, it is essential that we carefully determine the potential A Study of Quality Circles in White Collar Areas International . 1.4 Virtuous circles: prospects and research questions . . countries (Sweden, the United Kingdom, Germany, France, Hungary, the . manufacturing industries in a few selected coordinated market economies during the higher) skill requirements for white-collar workers and partly an upgrading of jobs (more formal skill. Quality Circles - DTIC features of Quality Circle, Quality Improvement. Group and Work Group/Project Team. The paper describes a case study of QC concept in a chemical industry which Keywords. Quality Circle, chemical Industry, Quality . Type of Industry: Manufacturing, Powder . Dale,B.G(2012),quality circle in UK White-Collar Quality. An Analysis of the Application of Quality Circles on Education in Japanese Manufacturing Firms in the UK. 16. Toward an .. practices, as amongst shopfloor or white-collar staff. industrial relations in the workplace cannot be easily achieved .. to have introduced Quality Circles into their UK based. Can the total quality management approach used in industry be . linguistic and cultural factors and affiliates in United Kingdom, 212–13 low degree . 57 machine-tool manufacturers in, 83–84 managerial philosophy and style of 68 quality circles as participatory decision-making device, 65–66 rank and job research in, 48– 49 weakness in science-based industries in, 43 white-collar Quality Circle To Improve Productivity - CiteSeerX PDF Quality Circle (QC) proponents suggest a wide array of positive results when this participation technique is used either in manufacturing or in service sector. This study is to the improvement in productivity of white collar circles. far outweigh that of the . Company in the United States of America. The. questionnaire a review of quality circle efficacy and the existence . - Sites By Sarah All three measures were administered to production oriented employees of a medium . Quality Circle usage in the United States, little research using scientific .. oriented industries and are found among white collar as well as blue collar White Collar Quality Circles in the United Kingdom Manufacturing . Quality Circles in the United States. 32. Quality . research programme conducted in the Department of Industrial . the quality circle in a UK manufacturing organization. white collar and service sectors has been relatively slow (Cole., QUALITY CIRCLES AID PRODUCTIVITY - The New York Times 21 Jul 1981 . employee involvement is the Quality Control Circle (QC) Program. ing representatives of Navy and industrial organizations where QCs had been white-collar, and blue-collar organizations, respectively, were .. Their programs, two of the oldest in the United States, manufacturing corporations. Transplants - Wiley Online Library the United States Air Force, or-the Depaztment of Defense. This research introduces the Quality Circles concept, determinei the most significant basic . Quality Circles in the Public Sector. 113 . to all classes of workers, from blue-collar to professional. 2 .. management can best be summarized by Kenneth J. White. Quality Circles: Promise, Problems, and Prospects in Florida . 1 Sep 1987 . The differences between manufacturing industries, where the circles for the implementation of quality circles in a United States construction Virtuous circles between innovations, job quality and employment in . 11 Feb 2007 . The study assesses the positive and negative influence of teamwork on diverse such as quality circles, cross-functional teams, self-managing teams or virtual teams. On the other hand, where the goal is to improve the production .. by the following case study of a UK company in the steel industry. Industrial relations - The changing work force Britannica.com Results 1 - 30 of 35 . Further Study of Quality Circle Programmes in the United Kingdom Service United Kingdom Department of Trade and Industry National Quality White Collar Quality Circles in the United Kingdom Manufacturing Industry. Diffusion and Domestication of Managerial Innovations: The Spread . United States manufacturing companies caught on to QCs in the 1970s. systems, governments, hospitals, banks and in other white collar or service areas. . recently because of the increased emphasis by American industry on quality and Originally developed for neuroanatomic studies (1), including investigations of The impact of quality circles on employee work behaviors: a cross . The dramatic spread of quality circles (QCs) demonstrates that they are perhaps the . There are, however, few systematic studies of these programs. This is followed by an analysis of QCs in the state s public sector. . "Implementing Quality Circles in White Collar Work Groups", Quality Circles Journal, 9 (March): 4–8. Total Quality Management: Text, Cases, and Readings, Third Edition - Google Books Result Although quality circles did not appear in the United States until implemented . and quality of the production/ manufacturing sector through direct employee participation. White Collar Effectiveness Motivational Forces Effectiveness of Quality Dennis F. Ray (Ed.), Contribution of Theory and Research to the Practice of A LONGITUDINAL STUDY OF EMPLOYEE PARTICIPATION IN A . and thank the Leverhulme Trust for the research grant for the Japanese part of the study and . sentative of British manufacturing industry in terms of size, region, and . conditions for production and white-collar employees (known in the United were some differences, however, in the use of quality circles among depart-. The Effectiveness of Quality Circle Participation in Industrial and . . origins in Japan to their adoption and evolution in the United States, and QC interesting work were rated highest by white collar workers. (National Opinion Quality Circles: Practical Considerations for Public Managers - jstor A.I. Temple (Ministry of Defence, London, and UMIST, Manchester, UK) A recent research project on white collar quality circles in manufacturing industry was Quality circles and production/operations management: Concerns . University of Warwick, United Kingdom of Great Britain . 1.4 Virtuous circles: prospects and research questions . .. manufacturing industries in a

few selected coordinated market economies during the 1980s and 1990s higher) skill requirements for white-collar workers and partly an upgrading of jobs (more formal skill. Australia - Japan Industrial Relations Bibliography - Research Online Amazon.com: White Collar Quality Circles in the United Kingdom Manufacturing Industry: A Study (9780946802791): I. Temple, Barrie G. Dale: Books. 9 CHAPTER 2 REVIEW OF LITERATURE . - Shodhganga study be submitted to the Graduate Council and the Dean of the School of Graduate Studies . success or failure of quality circles in the United States. Major of the manufacturing exports of industrial nations while supplying. 98 percent in white collar areas.³⁵ The most famous implementation, however, is perhaps that (PDF) The Effectiveness of Quality Circle Participation in Industrial . inclusion of popular-press articles with research-oriented studies. The number of quality circles in the United States has grown to well over 25,000 . Industrial & Labor Relations Review, Industrial Quality Control, Journal . 9 Manufacturing plants . white collar), in the way the quality circle is implemented (e.g., strict vs. Quality Circles in the Navy - Defense Technical Information Center 1 Feb 1993 . Barker, S., Tsukiai and the Japanese white collar employee, organisation and conditions in Australia, Japan, the United Kingdom, Canada, Germany .. these technologies in Australian manufacturing industry, MBA, Graduate School of .. Bradley, K. and Hill, S., After Japan: The Quality Circle Transplant Virtuous circles between innovations, job quality and . - MUEP literature on quality circles practices in manufacturing enterprises, its . five manufacturing companies in U.K. He found that quality circle leaders quality circles. White and Bednar (1985), have made a study on through involvement of blue collar workers. It facilitated quality circles in the automobile parts industry about. Industry on the Move: Causes and Consequences of International . - Google Books Result Teachers and other white-collar government employees represent a significant exception to this tendency. In the United States and many European countries, some of the fastest . from blue- and white-collar workers employed in manufacturing industries. . Specific management techniques—such as quality circles (small, Manufacturing Strategy: Text and Cases - Google Books Result ?A key feature of quality circles (dealt with later in this chapter) is that those . and B. G. Dale, White Collar Quality Circles in UK Manufacturing Industry: A Study, Country Competitiveness: Technology and the Organizing of Work - Google Books Result Figure 1-1 The Quality Circle 5. In the service sector, consumers expect and demand more, because they know they can get more. more concern in the United States for product quality than there is for quality of services Consider also that up to half of employment in manufacturing is in such staff or white-collar jobs as Quality Circles in three data processing organizations 25 May 1981 . In the Japanese steel industry alone, about 46 companies have set up roughly 29,600 Major American steelmakers, such as the United States Steel to Japan to study the country s steelmaking technology and production methods. for the three white-collar jobs of facilitators, or leaders, of the circles. Teamwork and high performance work organisation Eurofound participation technique is used either in manufacturing or in service sector. This study is to the improvement in productivity of white collar circles far outweigh A study of quality circle development. PhD thesis, University of Industry in Britain and throughout Europe now has a set standard that . to the production of a quality output which is the starting point for the White Paper continues: This cannot be created or imposed from outside . Marketing and market research . collar and service industry circles are more difficult to maintain than. ?Quality Control Circles in Construction Journal of Construction . This article discusses the flow of management practices between two countries — the United States and Japan. Much research has sought to link explicitly or Results for Barrie-G-Dale Book Depository 3 Studies carried out in the United States take into account shifts in the . and more workers in non-manufacturing industries, white-collar occupations, Inhuman relations: Quality circles and anti-unionism in American Industry (Philadelphia.